



Success With CA



John T. Mather Memorial Hospital Selects CA's Unicenter to Safeguard Fast-Growing Information Infrastructure

Challenge: To sustain high-quality health care, Mather's staff needs reliable access to critical medical and administrative applications, from scheduling to diagnostics. However, with just one network administrator and two technicians supporting 350 users and a network that had tripled in size since 1998, troubleshooting and repairing networked systems took hours. IT staff had to walk to each computer to examine it, check for unauthorized software and perform maintenance. Moreover, the hospital could not accurately account for every device due to a manual inventory process, which was updated monthly. Mather sought an integrated solution, enabling its IT staff to affordably and efficiently manage all hardware and software on its fast growing network.

CA Solutions Used: Unicenter® Asset Management and Unicenter® Network and Systems Management

Problem Solved: Unicenter Asset Management will generate a daily real-time inventory of hardware, software, memory and available drive space, flagging problems and proactively prioritizing necessary maintenance. This solution will also enable IT staff to configure software and resolve most user problems remotely. Unicenter Network and Systems Management, with its intuitive graphical interface, will provide Mather with a complete view of its network for even faster troubleshooting, improving users' access to their critical applications without adding IT staff or costs.

Business Benefits: Unicenter Asset Management and Unicenter Network and Systems Management will dramatically simplify and streamline Mather's IT support process, minimizing downtime on individual computers and the network as a whole. The hospital will also avoid network bottlenecks, allocate hardware and software only where they're needed, and project future expenses more accurately — creating significant IT cost savings.



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Company: John T. Mather Memorial Hospital

Company Website: matherhospital.com/

Industry: Healthcare

Geographic Location: America

Company Overview: Mather Memorial Hospital is a 248-bed, non-profit hospital serving the needs of central Long Beach, California. Founded in 1929, the hospital provides a wide range of services, including breast health, sleep apnea, cancer, and pain treatment. Mather Memorial Hospital also operates a state-of-the-art ambulatory and inpatient pavilion.

Business Value: Successful deployment of a sophisticated medical record imaging system is projected to expand network capacity by another 40%. Mather Memorial Hospital is able to proactively troubleshoot and repair network problems, reducing a significant IT cost savings.

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